



**SIEMENS**

Services for industry

# SIEPRO Technical Service Agreements for Machine Tools

Take control of your maintenance program with a customized technical service agreement from Siemens.

When it comes to your machine tools, you demand precision and predictability. Now you can expect the same from your machine maintenance program. A SIEPRO Technical Service Agreement from Siemens delivers the exact services you need in a preventive program that reduces unplanned downtime and operational costs.

#### The services you need

Designed for flexibility, a SIEPRO agreement lets you bundle services and take advantage of discount pricing as you add machines to your plan or program. You select the level of service that best complements your equipment, processes, and existing capabilities, then tailor your program with optional services to meet specific demands. From spare parts delivery to preventive maintenance to 24x7x365 priority support, Siemens experts deliver exactly the service you need.

#### Reduce unplanned downtime

With a SIEPRO agreement, you'll have a forward-thinking maintenance program in place. A lifecycle assessment helps you determine the future productivity of your equipment, letting you know when it is time to upgrade or whether you can invest your money elsewhere. Our ongoing preventive services keep your machines up and running and reduce the risk of failure.

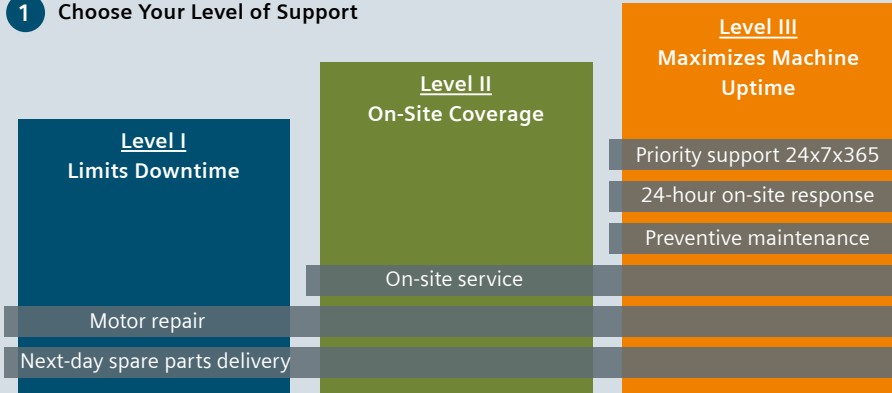
#### Simplify your maintenance budget

A SIEPRO agreement makes budgeting simple and predictable. Instead of costly repairs when equipment fails, you'll have a fixed cost for maintenance with terms and payment options to suit your operations. Your budget is streamlined and can be reduced with multi-year and multi-equipment discounts.

.....[usa.siemens.com/services](http://usa.siemens.com/services)

## Create Your SIEPRO Technical Service Agreement for Machine Tools

### 1 Choose Your Level of Support



### 2 Select Optional Services

- Asset analytics
- Asset optimization
- Block of hours
- Embedded engineer
- Guaranteed parts availability
- Lifecycle assessments
- Maintenance workshop
- Mature product support
- Preventive maintenance
- Spare parts packages
- Technical learning

### 3 Select Your Payment Plan

- Monthly
- Quarterly
- Semi-annually
- Annually

### Planning your services

Siemens service representatives will work with you and your staff to tailor a service program to meet your exact needs. We take the time to understand your equipment, how you use it, and what existing maintenance resources you have in place. Then, we help you create your SIEPRO Technical Service Agreement in three simple steps:

1. Choose your level of support
2. Select optional services
3. Select your payment plan

Our goal is to deliver a maintenance program that meets your service requirements and provides maximum peace of mind.

### Trust the experts

With a SIEPRO agreement you have cost-effective access to the leading service team in the industry. Our service engineers, technicians, and professionals are focused on keeping your equipment, and business, up and running. Through a customized SIEPRO agreement you benefit from:

- **Service Reliability** through factory-trained service engineers and quick spare parts response times
- **Price Stability** through fixed service prices and optimized, predictable maintenance costs
- **Maximum Uptime** through guaranteed response times and preventive maintenance programs

To learn more about our SIEPRO Technical Service Agreements for machine tools, ask your local sales representative or call (800) 879-8079.

Siemens Industry, Inc.  
3333 Old Milton Parkway  
Alpharetta, GA 30005

1-800-879-8079  
CNCservice.industry@siemens.com

Order No. CSMC-TSA-0115  
Printed in USA  
All rights reserved  
© 2015 Siemens Industry, Inc.

This brochure contains only general descriptions or performance features, which do not always apply in the manner described in concrete application situations or may change as the products undergo further development. Performance features are valid only if they are formally agreed upon when the contract is closed.

Siemens is a registered trademark of Siemens AG. Product names mentioned may be trademarks or registered trademarks of their respective companies. Specifications are subject to change without notice.