

Siemens offers a comprehensive continuous gas analyzer (CGA) service package ideally suited to meet your needs.

Siemens is a worldwide leader in process analytics. Let our highly trained Siemens field service engineer ease your burden with our various services available. When a member of the Siemens team visits your site you can be sure your CGA or biogas application is performing to your expectations.

Services offered including, but not limited to:

- Start-up assistance
- On-site emergency service
- Troubleshooting/repair service
- Periodic calibration (maintenance)
- Site surveys
- Applications review
- Hands-on training
- Preventative maintenance
- Equipment rentals
- In-house repairs
- Technical phone support



Maintenance Programs

We design our maintenance programs to your needs, creating a comprehensive analysis of your operation. We will define the time frame, specify scope and rates for services to be delivered.

While conducting maintenance service, our factory trained service specialist will:

- Inspect the installation for any changes in the application that may affect the operation
- Perform calibrations
- Provide training to assist plant personnel's ability to perform preventive maintenance
- Download full system diagnostics
- Prepare calibration/performance certification

Additional Field Services

Siemens offers various field services ranging from site surveys to emergency service. We have the ability to take measurements on various gases without process shut down. Siemens field engineers are ready with equipment to do the job.

On-Site Training

On-site training is excellent for large groups or when individual, one-on-one instruction is needed. Siemens trainers are available for site visits which can be combined with a scheduled field service call or upon request. When the trainer visits your facility, product training will be conducted on your application(s). The trainer will inspect the product installation, application and parameter settings. Classroom lectures, questions and answers, and troubleshooting techniques specific to your installation are covered in detail during the training sessions.

Unique benefits of CGA maintenance service:

- Maintenance contracts
- Site evaluation / Product selection
- On-site calibration verification
- · Application engineering
- Train customer operators and staff
- On-site and in house repair
- Equipment rentals
- Preventative maintenance programs
- Calibration/Performance certificates



For more information on CGA service offerings, contact your local sales representative or:

Siemens Industry, Inc. 7101 Hollister Road Houston, TX 77040 Phone: 713-939-7400

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