



SIMATIC IPC

We're going into extra time

Service for 36 months at no extra charge

SIMATIC IPCs provide top quality for reliable continuous operation in an industrial environment. One reason for this is our sophisticated, all-round concept for quality assurance in our in-house development and manufacturing.

More service for our customers

We are extending the time period for free repairs to 36 months – at no extra charge!

This offer is valid for

- Our attractively priced Rack PCs SIMATIC IPC347D and IPC547E
- All Embedded Box and Panel PCs SIMATIC IPC4x7D and IPC2x7D/E
- All Rack, Box and Panel PCs SIMATIC IPC6x7D and IPC8x7D from our high-end series

- The SIMATIC PCS 7 Industrial Workstations based on SIMATIC IPC547E, IPC6x7D, IPC8x7D and IPC4x7D
- Customer-specific versions of the SIMATIC IPCs

What this means for you is that you can have your industrial PC repaired for free for 36 months – from the date on the delivery note – in one of our approximately 40 authorized repair centers worldwide (“bring-in service”).

Why are we doing this?

We are committed to quality and foresight. Siemens has been developing and producing industrial PCs for over 30 years. This number is reflected not only in our high level of technological experience, but also in our exceptionally high quality awareness. We are convinced of the excellent quality of our industrial PCs!

Convince yourself and benefit from our offer.

Scope of services:

- Free¹⁾ repairs during the period of service in one of our authorized repair centers near you. You can find the addresses of our partners throughout the world on the Internet under www.siemens.com/asis
- Within the agreed contractual period, Siemens will bear the costs that are incurred in the repair center (labor and materials/replacement parts), which are needed to restore the functionality²⁾ of the hardware.
- Siemens will also assume the return shipping costs of the repaired device from the repair center to the customer.
- In contrast to ordering/supplying the "Siemens Service Option for SIMATIC IPC (36 months)," which is subject to a fee, the customer is not required to register in order to avail of this promotion. The entitlement to avail of this promotion is automatically entered in a database for devices ordered during the promotional period.
- Unfortunately, it is not possible to compensate customers who have ordered the above-mentioned Service Option for SIMATIC IPC (36 Months) for a fee during the promotional period.

- 1) Wear and tear as well as problems that arise due to improper handling of the devices are excluded from this promotion.
- 2) For hard disk defects that require the system to be restored, the repair service will only cover restoring the installation to its original condition ex-works. The uploading of additional application software and drivers used by the customer and setting up the operating software are not covered by the free repair service.

Siemens Service Option
SIMATIC IPC

Contract and Support:
www.siemens.com/asis

36
MONTHS

The graphic is a light blue rectangular box containing text and a dark blue square with white text. The text 'Siemens Service Option SIMATIC IPC' is at the top left. Below it is the URL 'www.siemens.com/asis'. To the right is a dark blue square with '36 MONTHS' in white. The '36' is significantly larger than 'MONTHS'.

Published by
Siemens Industry, Inc. 2016.

Siemens Industry, Inc.
5300 Triangle Parkway
Norcross, GA 30092

For more information, please contact
our Customer Support Center.

Phone: 1-800-241-4453
E-mail: info.us@siemens.com

usa.siemens.com/ipc

Order No.: PCFL-SIMTC-0816
Printed in U.S.A.

© 2016 Siemens Industry, Inc.

Subject to changes and errors. The information given in this document only contains general descriptions and/or performance features which may not always specifically reflect those described, or which may undergo modification in the course of further development of the products. The requested performance features are binding only when they are expressly agreed upon in the concluded contract.