

SIEMENS

Motor repair and express motor delivery



Motion Control

Answers for industry.

SIEMENS

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As a leading supplier of servo and induction motors, Siemens has built its reputation around high-quality products and solutions. However, there may come a time when your motor might need servicing. Siemens is the logical choice for fast, cost-effective motor repair. We're driven by high customer satisfaction in order to keep your "Productivity in motion."

Why choose Siemens for your motor repair?

You can rest assured that your Siemens motor is in the hands of highly qualified professionals. Our factory-trained technicians use Siemens factory-built test equipment in an anti-static, environmentally-isolated repair room. This ensures that you'll receive your motor back, set to factory specifications.

What kinds of repairs are available?

Depending on your requirements, you can choose among different kinds of repairs.

The Standard Repair averages three working days.

In urgent cases, we offer a Rush Repair service for many products, completed within 24-hours from receipt in our repair center, for a nominal fee.



We are your one-stop-repair shop for the following Siemens motors:

- 1FT5, 1FT6, 1FT7, 1FK6, 1FK7 including Drive-CLiQ feedback servomotors
- 1PM6, 1PH4, 1PH6, 1PH7 (1PA6), 1PH8, 1PL6, 1FW3 up to frame size 280, including Drive-CLiQ feedback spindle motors.
- 1HU3, 1HU5, 1G DC motors

As a service to our customers, Siemens also offers motor modification and upgrade services, as well as motor degree of protection upgrades. Simply call us or send us an e-mail for more information.



Did you know...
that our test equipment is built
and tested by Siemens?

This ensures that your motor
repairs are performed with
utmost precision using the
latest in Siemens technology.



Where is the repair done?

To quickly process your repair orders, we maintain a fully-equipped repair facility centrally located in the United States. It is the only Siemens-authorized repair facility that can bring your Siemens motors back to factory specifications. Ultimately, this repair facility can save you the cost of motor replacement.

What is the cost?

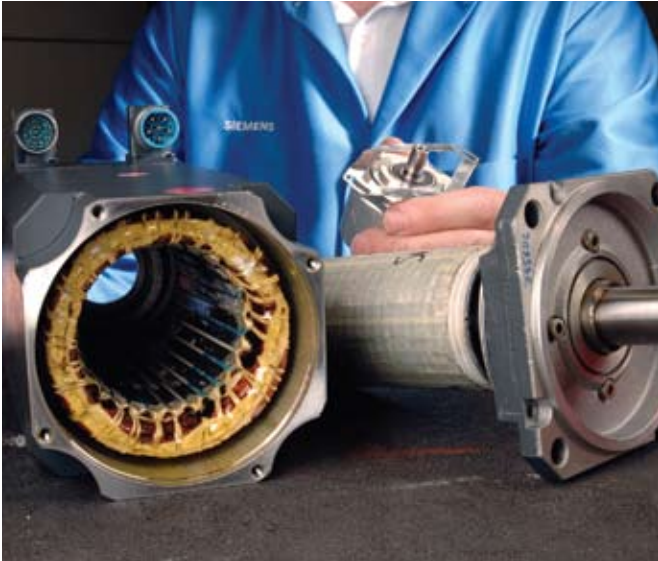
Standard repair of Siemens motors are priced at a fixed rate. In this manner, we can immediately tell you the cost of your repair and eliminate the need for time-consuming cost calculations. Repair reports are always sent with each repair.



Can't wait for a motor to be repaired?

Then express motor delivery is available. If your machine is ever down and you need a motor replaced right away, Siemens can provide, depending on your configuration, a new standard/core motor from our pre-assembled stocked motors. They can also be reconfigured to meet your needs. It's the fastest solution to keep your "Productivity in motion."

Express motor delivery is available for many Siemens 1FT6, 1FK6, 1FK7 and 1PH7-type motors. One day turnaround service means you can have it tomorrow. Simply call us for availability.



What do I need in order to send a motor for repair?

Manufacturer's warranty repair — you'll need to provide the original purchase order number (PO).

Repair warranty — you'll need to provide the previous purchase order number or Return Material Authorization number (RMA).

Repairs under the Siemens Service Contract program — you'll need to provide the contract number.

Make sure you have the complete motor number and serial number. Both are required to provide you with the best possible service. The serial number can be found on the motor nameplate.



Did you know...
that a repair makes most sense
if you do not want to replace a
defective device or component
with a new one?

When you decide in favor of
this solution, please contact
Siemens Customer Service.

Please note: all motor repairs require a purchase order number.
Simply fax or e-mail your P.O. number to Siemens Customer Service.

- Fax: (847) 952-4260
- E-mail: CNCparts.sea@siemens.com

Siemens Customer Service will reply to you with an RMA# and
ship-to address.

Who do I contact?

To check on the status of your motor repair, for pricing and spare
parts information, or for general technical support of Siemens
motors, call customer service: (800) 879-8079, option 1.

For more information

Everything you need to know about Siemens
motor repair and express motor delivery:

e-mail CNCparts.sea@siemens.com or call (800) 879-8079

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Siemens Energy & Automation, Inc.
3333 Old Milton Parkway
Alpharetta, GA 30005
1-800-879-8079
SiemensMTBUMarCom.sea@siemens.com

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